

# WELCOME!



City of Munroe Falls Utilities Information

## Congratulations on your new home!

We understand that setting up utilities varies from one community to the next. This information is designed to help new residents of Munroe Falls set up their services.

### Here's what you need to know

You are responsible for setting up utility services. Some utility companies will allow renters to set up service accounts. Others will only bill the owner of the property. Security deposits may or may not be required.

#### Quarterly Billings (for most MFO residents):

Summit County Department of Sanitary Sewer Services - Sanitary Sewer  
Kimble Recycling & Disposal - Trash Removal/Pick up & Recycling (contracted to provide for all residential trash service effective March 2018) - Condos may differ

#### Monthly Billings:

City of Munroe Falls Water Department - Water, Storm Water  
Enbridge (formerly Dominion East Ohio Gas) - Gas Service  
First Energy - Electric Service

#### Other Services you may or may not need to set up through a provider of your choice

Cable, Internet, Phone, Satellite, home security, etc

### Aggregation

If you are interested in obtaining a lower rate for your gas or electric service you might be interested in an aggregation program. When you sign up, you agree to contract terms and conditions to get a lower rate. You may choose the City sponsored Aggregation program, or another program that is right for you and your household.

Check out the Public Utilities Commission of Ohio at [www.puco.com](http://www.puco.com) and click on their "*apples to apples*" comparison to see what is available to you.

### Know Your Home

It is up to you as the homeowner to know what services you need. There are a few homes in the city with wells and/or septic systems. Condos in Munroe Falls may have some services set up for all association members like trash collection. Check with your HOA to see what services might be included.

Are you a civic minded adult or someone who could be interested in getting involved in your new community? If you are interested in using your skills to help on a board or commission of the City please contact the office of the Mayor at 330-688-7491 or send a letter of interest or a resume to the attention of the Mayor. The only requirement is that you reside in the City. City Council and the Mayor are elected positions, but you could help in many other ways!

## Contact Info

- City of Munroe Falls Water  
330-688-7491 or email  
[water@munroefalls.com](mailto:water@munroefalls.com)
- Summit County Department of Sanitary Sewer Services (DOSSS) 330-926-2400
- Kimble Recycling & Disposal  
1-800-201-0005
- Enbridge Gas  
For customer service, call us at  
1-800-362-7557 or manage your account online 24/7/365.
- First Energy Electric Service  
1-800-633-4766 or, set up new service on-line any time
- Constellation Energy for Gas Aggregation call  
1-844-516-5248 or [constellation.com/oh-munroefalls](http://constellation.com/oh-munroefalls)
- Dynegy for Electric Aggregation call 1-888-682-2170

To compare available gas & electric aggregation rates visit PUCO (Public Utilities Commission of Ohio) "*Apples to Apples*" chart. Link in City's website at [www.munroefalls.com](http://www.munroefalls.com).

- Call City Hall at 330-688-7491 if you have questions please contact us -

*We're happy to assist you!*